

# Website & Service Listing Factsheet

## Find Community Supports & Health Services for Any Age and Any Stage

**FIND** specific resources

**SEARCH** using keywords

**SPEAK** with a community navigator



AgeFriendlySarniaLambton.ca is a website with a comprehensive list of community, social, and health care services for people through all ages of life and abilities within Sarnia and Lambton County. It includes helpful information and resources, local events, tools to find a healthcare provider, and supports to help residents thrive.

Service listings have all the information you need about a service at your fingertips such as how to apply, eligibility, any fees, languages offered, the area it serves, accessibility, website links, and contact information.

### How are listings added and updated?

Age-Friendly draws service information from the <https://www.eriestclairhealthline.ca/> which follows strict policies, so you can trust the information that you find is accurate and up to date.

### Ensure your service listing is up-to-date, remember to:

- Set reminders to review and update your organization's listings regularly.
- Verify that the contact information, eligibility criteria, hours and other key information are current.
- Make your service easier to find by including keywords clients may use in the search bar.
- Consider a separate listing from your main organizations' if the program or service has any of the following:
  - Different contact information
  - A separate location
  - Different eligibility criteria
  - Different hours

## Professional Development

The Age-Friendly Best Practices for Business and Service Providers E-Learning Course



## How to edit an existing listing, add a new service listing or post an event

Visit the "Frequently Asked Questions" page to access the "Suggest an Edit" page

From the suggest an edit page you can:

- Edit a Service Profile
- Suggest a New Service or Organization Listing
- Submit a local Event

\*If you have any further questions, please email [usersupport@thehealthline.ca](mailto:usersupport@thehealthline.ca)

Service providers are encouraged to make updates whenever they need and prompted annually to update their information. All updates and listings are reviewed by Healthline to confirm information before it is published to the live site.

*Keeping digital service listings up to date makes navigation easier for all!*

Follow us on social media



@Age-Friendly Sarnia-Lambton  
@ SarniaLambtonOHT



@sl\_oht

SEE REVERSE FOR MORE....

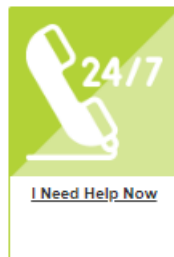
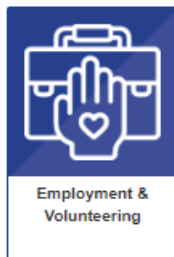
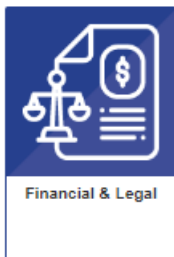
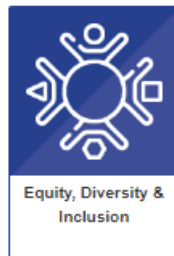
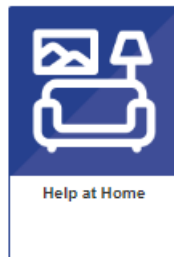
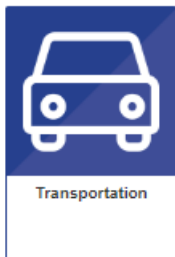
## Website Features

**Search.** Use keywords to search for information.

**Find.** Click categories to find specific supports.

**Talk.**  
Call to talk to a Community Navigator.

### FIND SERVICES IN SARNIA-LAMBTON



**+ MY LIST (0)**

My List - Services can be added to My List and then saved, printed, or emailed.

**MAP**

Map- Enter a city or postal code in the 'Locate' bar to see results displayed from closest to farthest away. The map feature provides a service's address and marks it with a pin.

[Click here to find Patient Transfer services outside of Lambton County](#)

**Other Services in Erie St Clair** - If you do not see a resource in Sarnia-Lambton, click to view other services available in the Erie St Clair region.

**Can't find what you're looking for?**

[Talk to a Community Navigator](#)

**Connect to a Community Navigator** - Sometimes searching for services can be overwhelming, or maybe a phone call is preferred. Calling a Community Navigator is another way to get connected to services and programs in our community. Available daily from 9 a.m.-11 p.m.

**519-336-3000**

Age-Friendly Sarnia-Lambton How-to! Demo Video



If you have questions about the website and/or see an update needed on a green tab?

Contact Age-Friendly Sarnia-Lambton through the form on the 'Contact Us' page.

**Provide feedback about the website by:**

Completing the 'Tell us how we're doing' survey.